

AMENDMENTS TO THE CLAIMS

The listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Canceled).
2. (Currently Amended) In a network comprising a plurality of remote service providers and a plurality of client systems that access the plurality of remote service providers through the network, a method of improving access to any of one or more services provided by the plurality of remote service providers, the method comprising steps for:
 - at a log-in service, determining the validity of a log-in request received from a client system;
 - at the log-in service determining the validity of the log-in request, generating a list of one or more services that can be accessed by the client system, wherein the list of one or more services comprises one or more available service providers for the list of one or more services so that if an available service provider for a requested service becomes unavailable, the client system can look to any other available service provider that is listed for the requested service; **and**
 - downloading to the client system the list of one or more services and the one or more available service providers for the list of one or more services so that the client system can use the downloaded list of one or more services in accessing the requested service;
 - at the requested service, specifying one or more additional services and one or more corresponding service providers, previously unknown to the client, that are available for client access; and
 - downloading, from the requested service, the identified one or more additional services and the one or more corresponding service providers to the client, such that the requested service introduces the one or more additional services to the client without involvement of the log-in service.

3. (Previously Presented) A method as recited in claim 2, wherein the list of one or more services includes at least one of (i) a service name, (ii) a port identifier, and (iii) a protocol, for each service in the list of one or more services.
4. (Previously Presented) A method as recited in claim 2, wherein the list is based at least in part on loading conditions at the one or more available service providers.
5. (Previously Presented) A method as recited in claim 2, further comprising a step for updating the downloaded list of one or more services.
6. (Previously Presented) A method as recited in claim 5, wherein updating the downloaded list of one or more services is based at least in part on at least one of (i) a service or service provider becoming unavailable, and (ii) a new service or service provider coming one line.
7. (Previously Presented) A method as recited in claim 5, wherein updating the downloaded list of one or more services is based at least in part on loading conditions.
8. (Canceled).
9. (Previously Presented) A method as recited in claim 2, wherein the list of one or more services comprises at least two service entries, each having a unique name, and wherein the at least two service entries refer to the same service.
10. (Previously Presented) A method as recited in claim 2, wherein the list of one or more services comprises an email service.

11. (Currently Amended) For a server system comprising a plurality of remote service providers accessible to a plurality of client systems through a network, a computer program product comprising one or more computer readable media carrying computer executable instructions that implement a method of improving access to any of one or more services provided by the plurality of remote service providers, the method comprising steps for:

at a log-in service, determining the validity of a log-in request received from a client system;

at the log-in service determining the validity of the log-in request, generating a list of one or more services that can be accessed by the client system, wherein the list of one or more services comprises one or more available service providers for the list of one or more services so that if an available service provider for a requested service becomes unavailable, the client system can look to any other available service provider that is listed for the requested service; and

downloading to the client system the list of one or more services and the one or more available service providers for the list of one or more services so that the client system can use the downloaded list of one or more services in accessing the requested service;

at the requested service, specifying one or more additional services and one or more corresponding service providers, previously unknown to the client, that are available for client access; and

downloading, from the requested service, the identified one or more additional services and the one or more corresponding service providers to the client, such that the requested service introduces the one or more additional services to the client without involvement of the log-in service.

12. (Previously Presented) A computer program product as recited in claim 11, wherein the list of one or more services includes at least one of (i) a service name, (ii) a port identifier, and (iii) a protocol, for each service in the list of one or more services.

13. (Previously Presented) A computer program product as recited in claim 11, wherein the list is based at least in part on loading conditions at the one or more available service providers.

14. (Previously Presented) A computer program product as recited in claim 11, the method further comprising a step for updating the downloaded list of one or more services.

15. (Previously Presented) A computer program product as recited in claim 14, wherein updating the downloaded list of one or more services is based at least in part on at least one of (i) a service or service provider becoming unavailable, and (ii) a new service or service provider coming one line.

16. (Previously Presented) A computer program product as recited in claim 14, wherein updating the downloaded list of one or more services is based at least in part on loading conditions.

17. (Canceled).

18. (Previously Presented) A computer program product as recited in claim 11, wherein the list of one or more services comprises at least two service entries, each having a unique name, and wherein the at least two service entries refer to the same service.

19. (Previously Presented) A computer program product as recited in claim 11, wherein the list of one or more services comprises an email service.

20. (Currently Amended) In a networked computer system comprising a plurality of remote service providers and a plurality of client systems that access the plurality of remote service providers through the network, a method of improving access to any of one or more services provided by the plurality of remote service providers, the method comprising acts of:

at a log-in service, receiving a log-in request from a client system;

at the log-in service, creating a list of one or more services that can be accessed by the client system, and for each service in the list of one or more services, identifying one or more available service providers so that if an available service provider for a requested service becomes unavailable, the client system can look to any other available service provider that is listed for the requested service; and

sending to the client system, the list of one or more services and the one or more available service providers for each of one or more services in the list so that the client system can use the list of one or more services in accessing the requested service;

at the requested service, identifying one or more additional services and one or more corresponding service providers, previously unknown to the client, that are available for client access; and

from the requested service, sending the identified one or more additional services and the one or more corresponding service providers to the client, such that the requested service introduces the one or more additional services to the client without involvement of the log-in service.

21. (Previously Presented) A method as recited in claim 20, wherein the list of one or more services comprises at least one of (i) a service name, (ii) a port identifier, and (iii) a protocol, for each service in the list of one or more services.

22. (Previously Presented) A method as recited in claim 20, wherein the list is based at least in part on loading conditions at the one or more available service providers.

23. (Previously Presented) A method as recited in claim 20, further comprising an act of sending an updated list of one or more services to the client system.

24. (Previously Presented) A method as recited in claim 23, wherein sending the updated list of one or more services is at least in part due to at least one of (i) a service or service provider becoming unavailable, and (ii) a new service or service provider coming one line.

25. (Previously Presented) A method as recited in claim 23, wherein sending the updated list of one or more services is due at least in part to loading conditions.

26. (Canceled).

27. (Previously Presented) A method as recited in claim 20, wherein the list of one or more services comprises at least two service entries, each having a unique name, and wherein the at least two service entries refer to the same service.

28. (Previously Presented) A method as recited in claim 20, wherein the list of one or more services comprises an email service.

29. (Currently Amended) For a server system comprising a plurality of remote service providers accessible to a plurality of client systems through a network a computer program product comprising one or more computer readable media carrying computer executable instructions that implement a method of improving access to any of one or more services provided by the plurality of remote service providers, the method comprising acts of:

at a log-in service, receiving a log-in request from a client system;

at the log-in service, creating a list of one or more services that can be accessed by the client system, and for each service in the list of one or more services, identifying one or more available service providers so that if an available service provider for a requested service becomes unavailable, the client system can look to any other available service provider that is listed for the requested service; and

sending to the client system, the list of one or more services and the one or more available service providers for each of one or more services in the list so that the client system can use the list of one or more services in accessing the requested service, and thereby balancing workload;

at the requested service, identifying one or more additional services and one or more corresponding service providers, previously unknown to the client, that are available for client access; and

from the requested service, sending the identified one or more additional services and the one or more corresponding service providers to the client, such that the requested service introduces the one or more additional services to the client without involvement of the log-in service.

30. (Previously Presented) A computer program product as recited in claim 29, wherein the list of one or more services comprises at least one of (i) a service name, (ii) a port identifier, and (iii) a protocol, for each service in the list of one or more services.

31. (Previously Presented) A computer program product as recited in claim 29, wherein the list is based at least in part on loading conditions at the one or more available service providers.

32. (Previously Presented) A computer program product as recited in claim 29, the method further comprising an act of sending an updated list of one or more services to the client system.

33. (Previously Presented) A computer program product as recited in claim 32, wherein sending the updated list of one or more services is at least in part due to at least one of (i) a service or service provider becoming unavailable, and (ii) a new service or service provider coming one line.

34. (Previously Presented) A computer program product as recited in claim 32, wherein sending the updated list of one or more services is due at least in part to loading conditions.

35. (Canceled).

36. (Previously Presented) A computer program product as recited in claim 29, wherein the list of one or more services comprises at least two service entries, each having a unique name, and wherein the at least two service entries refer to the same service.

37. (Previously Presented) A computer program product as recited in claim 29, wherein the list of one or more services comprises an email service.

38. (Currently Amended) For a networked computer system comprising a plurality of service providers that may be accessed by a plurality of client systems through a network, a computer program product comprising one or more computer readable media carrying computer executable instructions that implement a method of balancing workload among the plurality of service providers, the method comprising acts of:

for a particular client system, identifying one or more services that can be accessed by the particular client system;

for each of the one or more services that can be accessed by the particular client system, identifying one or more available service providers based at least in part on loading conditions at the one or more available service providers;

creating a list comprising the one or more services and the one or more available service providers for each of the one or more services; **and**

sending to the particular client system, the list comprising the one or more services and the one or more available service providers for each of one or more services so that the client system can use the list in accessing the one or more services;

at one of the one or more services in the list, identifying one or more additional services not included in the list and one or more corresponding service providers that are available to the particular client system for access; and

from the one service, sending the identified one or more additional services not included in the list and the one or more corresponding service providers to the particular client system, such that the one service introduces the one or more additional services not included in the list to the particular client system.

39. (Previously Presented) A computer program product as recited in claim 38, wherein the list of one or more services comprises at least one of (i) a service name, (ii) a port identifier, and (iii) a protocol, for each service in the list of one or more services.

40. (Previously Presented) A computer program product as recited in claim 38, the method further comprising an act of sending an updated list of one or more services to the particular client system.

41. (Previously Presented) A computer program product as recited in claim 40, wherein sending the updated list of one or more services is at least in part due to at least one of (i) a service or service provider becoming unavailable, and (ii) a new service or service provider coming one line.

42. (Previously Presented) A computer program product as recited in claim 40, wherein sending the updated list of one or more services is due at least in part to dynamic loading conditions.

43. (Canceled).

44. (Previously Presented) A computer program product as recited in claim 38, wherein the list of one or more services comprises at least two service entries, each having a unique name, and wherein the at least two service entries refer to the same service.

45. (Previously Presented) A computer program product as recited in claim 38, wherein the list of one or more services comprises an email service.